

Apprentice / Assistant Teaching Professional

365 GOLF - Trinity Hills, Calgary, AB

About 365 GOLF

Join Calgary's premier indoor golf facility where cutting-edge technology meets our signature "fun-first" coaching philosophy. At 365 GOLF, we're building a loyal client community through exceptional instruction, personalized service, and a warm, engaging environment that values clear communication and customer experience.

Location: 445 Na'a Common SW, Calgary, AB T3H 6A3

Contact: Josh Fleming, Founder/CEO | 587-576-4653 | jfleming@365golf.ca

Position Overview

We're seeking a passionate PGA of Canada Apprentice/Assistant Teaching Professional to join our growing team. This full-time salaried position offers the perfect opportunity to develop your teaching skills while working with state-of-the-art Trackman technology and video analysis systems.

Position: PGA of Canada Apprentice/Assistant Teaching Professional

Start Date: Immediate

Employment Type: Full-time Salary Position (40+ hours/week)

Reports To: Joshua Fleming (Founder/CEO)

Key Responsibilities

Teaching & Instruction

- Provide high-quality golf instruction to students of all skill levels (minimal to extensive experience welcome)
- Utilize Trackman Golf Technology and video analysis for comprehensive lesson delivery
- Develop and implement personalized improvement plans for students
- Maintain detailed student progress records and provide regular feedback
- Conduct various golf clinics (Ladies, Mens/Senior, Couples, Sunday Specialty clinics)
- Participate in continuing education to stay current with teaching methods

Youth Program Development

- Lead 365 GOLF Youth Performance Golf programs
- Create age-appropriate lesson plans focusing on skill development and fun
- Ensure safety and proper supervision of young golfers
- Communicate effectively with parents about student progress
- Organize and execute youth tournaments and events
- Foster a positive and encouraging learning environment

Custom Club Fitting

- Conduct comprehensive club fitting sessions using Trackman technology
- Analyze player swing characteristics and recommend appropriate equipment
- Stay current with Callaway Golf product knowledge
- Process custom club orders and follow up with clients
- Meet or exceed club fitting revenue targets

Customer Service Excellence

- Greet customers with warmth and professionalism
- Provide information about simulator packages, membership options, and promotions
- Assist with booking simulator times and reservations
- Address customer inquiries and concerns promptly and professionally

Additional Responsibilities

- Administrative support including front desk duties, phone management, and email correspondence
- Food & beverage service following Alberta Health Safety recommendations
- Facility maintenance and organization
- Event planning and execution support
- Marketing and promotional activities
- Other duties as required

What We're Looking For

Experience & Qualifications

- Experience Level: Minimal to extensive experience welcome - we value cultural fit and growth potential
- PGA of Canada membership or eligibility for apprentice program
- Passion for golf instruction and player development
- Strong communication and interpersonal skills
- Customer service oriented mindset
- Ability to work flexible schedules as business grows

Cultural Fit

- Embraces our "fun-first" coaching philosophy
- Values building genuine client relationships
- Thrives in a collaborative, supportive team environment
- Committed to maintaining excellence during rapid growth
- Proactive in identifying opportunities to enhance customer experience

Comprehensive Compensation Package

Base Compensation

- Salary: \$45,00 to \$60,000 annually
- Schedule: Flexible as required (consistency prioritized as we grow)

Performance Incentives

- Bonus Incentive Plan as per 365 GOLF's structure – Up to \$25,000
- 5% commission on all equipment sales
- 100% tips up to 25% of F&B items sold (post-training)

Benefits & Perks

- Vacation: 2 weeks annually (accrual starts from acceptance date)
 - Maximum 5 days carry-over year to year
- Clothing Allowance: \$400 NIKE GOLF allowance (ordered annually in October)
- Education Support: \$400 education/tournament allowance (manager approval required)
- PGA Support: 50% of annual PGA of Canada dues covered
- Equipment: Golf clubs at manager's/vendor's discretion - no charge
- Facility Perks:
 - F&B purchases at 50% off (excluding alcohol)
 - Simulator use at manager's discretion

Professional Development & Growth

Training & Support

- Comprehensive onboarding program focusing on teaching quality and customer experience
- Regular team development sessions on teaching techniques and customer service excellence
- Access to cutting-edge Trackman technology and video analysis training
- Mentorship from experienced PGA professionals

Career Advancement

- Opportunity to contribute to various specialized programs
- Growth potential within expanding facility (doubling capacity in 2025)
- Professional development support through education allowance
- Clear advancement pathway as company continues rapid growth

Our Facility & Technology

- State-of-the-Art Equipment: Trackman Golf Technology for accurate ball flight data and simulation
- Comprehensive Services: Indoor simulator play, professional coaching, custom club fitting
- Expansion: Currently expanding from 2 to 4 simulators with additional 1000 sq ft space
- Technology Integration: Video analysis included in every coaching session
- Callaway Partnership: Official Callaway Golf custom club fitting center

Application Process

We're looking for someone who shares our passion for golf instruction and commitment to exceptional customer experience. Whether you're just starting your PGA journey or have extensive experience, we want to hear from you if you align with our culture and values.

To Apply:

- Submit your resume and cover letter
- Include a brief description of your coaching philosophy
- Tell us why you'd be a great cultural fit for 365 GOLF

Contact Information:

Josh Fleming, Founder/CEO

Email: jfleming@365golf.ca

Phone: 587-576-4653

Address: 445 Na'a Common SW, Calgary, AB T3H 6A3

365 GOLF is an equal opportunity employer committed to creating an inclusive environment where all team members can thrive and contribute to our mission of providing exceptional golf instruction and customer experience.

Website: 365golf.ca