



## **Assistant Club Fitter/Assistant Manager**

### **About us:**

The Golf Factory is a premier indoor golf destination boasting 21 Trackman simulator bays, a dedicated club fitting bay, putter fitting studio, short game area with bunker, and an oversized putting green. We are committed to providing golf enthusiasts with an unparalleled experience and expertise in club fitting and indoor golf training.

If you are passionate about golf and possess the necessary skills and qualifications, we encourage you to apply for the Assistant Club Fitter/Assistant Manager position at The Golf Factory. Join us in providing golf enthusiasts with an exceptional indoor golf experience!

### **Position Background:**

We are seeking a motivated and responsible individual to join our team on the full time permanent basis as an Assistant Club Fitter/Assistant Manager. This position offers the opportunity to work with cutting-edge Trackman technology to fit individuals for equipment tailored to their game while also overseeing the daily operations of our indoor golf facility.

### **Essential Responsibilities:**

#### *Club Fitting:*

- Utilize Trackman technology to accurately fit individuals for golf equipment.
- Maintain competency with computers and Trackman technology.
- Assist in inventory management of golf equipment and supplies.
- Club repair and building opportunities exist.

#### *Golf Operations:*

- Oversee the daily functioning of the indoor golf facility.
- Provide strong leadership to ensure smooth operations and exceptional customer service.
- Demonstrate effective communication and time management skills.

*Customer Service:*

- Prioritize customer satisfaction by delivering an excellent customer experience.
- Pay meticulous attention to detail in all aspects of customer interactions.

**Required Experience:**

- Proficiency with computers and willingness to learn Trackman technology.
- Previous experience in club fitting is preferred but not required.
- Strong leadership skills with the ability to manage and motivate a team.
- Valid ProServe certification or willingness to obtain it.
- Excellent communication and time management abilities.
- Customer-focused mindset with a dedication to exceeding customer expectations.
- PGA of Canada membership is an asset.
- Attention to detail to ensure the highest level of customer satisfaction.
- Be proactive, self-motivated, and self-directed
- Fluent in the English language (reading, written, spoken)
- Strong work ethic and organizational planning skills with attention to detail

**Benefits:**

- Competitive salary based on experience.
- Opportunity to fulfill PGA hour requirements.
- Equipment package available
- Dynamic and collaborative work environment.
- Discounted or complimentary access to our indoor golf facilities.