

Opened in 2020 Mickelson National naturally invites camaraderie and playful fellowship. Its brilliant routing, water features and elevation provides both challenge and amusement. If you were a bronc-rider, you would describe this golf course as unbridled, an adventure made for thrill-seekers. With course architecture focused on creative shot-making, multi-option tee complexes and warm western hospitality, this unique use of land, shaping 18-holes amongst memorable and majestic landscapes, is an experience not to be missed.

## OUR CORE VALUES:

- The key principles we will employ to guide decisions and actions are:
- Emphasizing the importance of a consistent, high-quality experience
- Embracing innovation, flexibility, and adaptability
- Maintaining a respectful, safe work environment
- Encouraging and promoting a true sense of fun and passion
- Listening and responding to the perspectives of all membership and staff
- Empowering staff and management to operate the club

## **KEY RESPONSIBILITIES**

- Supervise the daily operation of the golf shop including the tee sheet accuracy, ensuring high customer service standards, and welcoming guests to the facility
- Merchandise inventory in an efficient and appealing manner to highlight and effectively display items, as well as give the golf shop a fluent appearance and feel
- Supervise the training of each staff member to ensure all graduate from the training program
- Supervise the other golf professionals, golf shop attendants, marshals, starters, and outside services teams, ensuring they are staying productive and efficient with their time
- Supervise daily staff and act as a "Manager on Duty" to ensure the use of proper scripts and selling techniques, as well as handling any requests and complaints as required
- Work closely with other professional staff to ensure all league play is being coordinated and executed to Mickelson National standards
- Responsible to ensure results and prizing are awarded in a timely manner
- Supervise the nightly play, including any scheduling tee times, post round live scoring and prize presentations post round
- Act as a steward of golf by representing Mickelson National Golf Club and the PGA of Alberta with professionalism and adhering to the PGA Code of Conduct
- Actively schedule and fit members and public to further promote the sales of hard goods
- Engage in the repair, the construction and adjusting of golf clubs for members and customers
- Play golf with members as time and duties permit



## QUALIFICATIONS

- Class A Member of the PGA of Canada preferred
- Experience of 3 years as an Apprentice or Associate Professional
- Certified equipment fitting from golf's major suppliers
- Beginner Instruction required for Individual Lessons
- Successful staff training and supervising experience
- Strong professional communication skills, both written and oral.
- Skill and knowledge of Operation 36, Golf Genius and Lightspeed an asset
- Golf Education or Post-Secondary education an asset

## COMPENSATION

- Monthly Salary of \$3750 \$4150 (based on experience)
- 9 12 Month Position.
  - \*Promoted to 12 months if successful in the role
- Clothing Allowance
- PGA of Canada Dues Paid at the end of the golf season
- Meal Plan
- Equipment Options
- Lesson Revenues (up to 95%)
- Tournament Allowance
- Health Benefits

Please apply with cover letter and resume to: Leif Hanson - Head Professional Mickelson National Golf Club 34122 E. Harmoney Trail. Rocky View County, AB T3Z 0G8 Email: leif@mickelsonnational.com

Deadline to apply is December 15<sup>th,</sup> 2022. However, interviews may begin, and a successful candidate may be chosen prior to this date. All who apply will receive confirmation that their application has been received and reviewed.