

The Belvedere Golf and Country Club is seeking a highly-motivated Associate Professional with a strong passion for service excellence and member relations. We are a private golf facility located close to both Edmonton and Sherwood Park. We are an active golf club with a dynamic work environment and a diverse membership.

The successful candidate will have demonstrated experience delivering a superior level of customer service, possess the ability to build and maintain member relations, and have a genuine desire to learn and grow, as well as contribute positively to a team environment.

Job Description includes, but not limited to:

- * Provide members and guests with superior customer service
- * Assist the Head Professional with Golf Shop operations and processes
- * Merchandising, sales and inventory control to exceed financial targets
- * Coordinate and assist in executing Men's Night, Corporate and Club tournaments
- * Management and growth of our Member Services team
- * Develop lesson programs and display dedication to the Junior Program
- * Create relationships with each member and effectively address and resolve any issues

Desired Qualifications

- * Proven supervisory and team building experience
- * Open, helpful and engaging with strong communication skills, both verbal and written
- * Carry out management goals and contribute new ideas
- * Proficient in standard software applications (Word and Excel)
- * JONAS experience is an asset
- * Coordinate the set up for Club/Corporate events
- * Experience with inventory management
- * Bring a positive energy to the Club each day
- * Teaching experience and the skills to develop lesson programs
- * Professional image, attitude, and flexibility
- * Club fitting experience and the ability to educate yourself on all facets of Hard and Soft Goods in the Golf Shop
- * You don't know the meaning of "that is not my job"

Compensation

- * Salary will be \$3500-\$4200 per month based on experience
- * Contract will be 10-12 months based on experience
- * 100% of PGA dues paid
- * 100% teaching revenue
- * Complimentary staff meal
- * Education Allowance
- * Tournament Allowance
- * Corporate sales commission



Application deadline is November 16, 2018. We would like to thank all applicants for their interest.

Please forward your cover letter and resume in confidence to:

Michelle Van Slyke Assistant General Manager Head Professional <u>michelle@belvederegcc.com</u>

Belvedere Golf and Country Club PO Box 3258 Sherwood Park, Alberta T8H 2T2