

# **PXG – Club Fitting Specialist (Calgary)**

Parsons Xtreme Golf (PXG) was founded by American entrepreneur and philanthropist Bob Parsons with the sole intent to design and develop the world's finest golf clubs – and we believe we have done just that! With no cost or time constraints, PXG is committed to the long process of researching various alloys, exploring new technologies, and identifying the unique properties that make PXG clubs perform unlike anything else. With no set product release cycles, the company takes its time and pours every ounce of innovation into each new club design. PXG offers a full lineup of right and left-handed golf clubs, including drivers, fairway woods, hybrids, irons, wedges, and putters, as well as a complete line of high-performance, fashion-forward apparel. Ready to join the PXG team?

# **Description:**

The Club Fitting Specialist is responsible for custom fitting golf clubs to customer specifications while providing high-quality customer service.

## **Responsibilities:**

- Properly custom-fit all potential customers, ensuring the best possible equipment for them.
- Maintain a positive, customer-focused attitude by listening, understanding, and responding to customer needs and offering creative solutions
- Deliver best-in-class customer service levels
- Gather, input, and report back customer-based data
- Provide exceptional follow-up promptly to all potential customers
- Demonstrate strong communication and collaboration between team members throughout Canada
- · Increase revenue and profitability while meeting deadlines and working in an organized manner
- Maintain superior product knowledge
- Perform other related duties as required

### Job Skills Required:

- A professional, positive and flexible attitude
- Enthusiastic team player
- Superior customer service skills
- Excellent written and verbal communication
- Microsoft Office and basic computer skills
- Prior experience in golf retail sales and customer service

## Job Skills / Work Experience Preferred:

- Prior custom club fitting experience of all golfer skill levels
- Relevant golf industry experience

# **Soft Skills:**

- A professional, positive and flexible attitude
- Enthusiastic team player
- Superior customer service skills



- Excellent written and verbal communication
- Highly organized

#### **Education:**

University Business degree/diploma preferred

## Travel / work schedule:

- Position will require some overnight travel
- Ability to work holidays and weekends

## **Closing Date**

• 10<sup>th</sup> March 2023

## **Duration**

- Full time, permanent
- All year round

## Salary

• \$5,000 per month plus uncapped commission

## **Working Conditions:**

PXG believes in a diverse environment and is committed to equal employment opportunity and non-discrimination for all employees and qualified applicants without regard to a person's race, colour, religion, creed, national origin or ancestry, ethnicity, sex, sexual orientation, gender (and gender identity or gender nonconformity), age, physical or mental disability, citizenship, past, current or prospective service in the uniformed services, genetic information or any other characteristic protected under applicable laws. PXG will make reasonable accommodations for qualified individuals with known disabilities in accordance with applicable laws.