

The Belvedere Golf and Country Club is seeking a highly-motivated Head Professional with a strong passion for service excellence and member relations. We are a private golf facility located close to both Edmonton and Sherwood Park. We are an active golf club with a dynamic work environment and a diverse membership.

The successful candidate will have demonstrated experience delivering a superior level of customer service, possess the ability to build and maintain member relations, and have a genuine desire to learn and grow, as well as build a strong team environment.

## Job Description includes, but not limited to:

- \* Responsible for performance standards and member satisfaction
- \* Develop and implement budgets regarding all Golf operations
- \* Merchandising, sales and inventory control
- \* Coordinate and assist in Corporate events and Club tournaments
- \* Assist with the management and growth of our Member Services team
- \* Develop lesson programs and display dedication to the Junior Program
- \* Create relationships with each member and effectively address and resolve any issues

## **Desired Qualifications**

- \* Proven supervisory experience with the ability to mentor your Professionals and seasonal teams
- \* Open, energetic, helpful and engaging with strong communication skills, both verbal and written
- \* Carry out management goals and contribute new ideas
- \* Proficient in standard software applications (Word and Excel)
- \* JONAS experience an asset
- \* Coordinate the set up for Club/Corporate events
- \* Teaching experience and the skills to develop lesson programs
- \* Professional image, attitude, and flexibility
- \* Club fitting experience and the ability to educate yourself on all facets of Hard and Soft Goods in the Golf Shop

## Compensation

- \* The club will offer an attractive compensation package, commensurate with experience
- \* PGA of Canada Dues
- \* Teaching revenue
- \* Meals and Health Benefits
- \* Education Allowance & Tournament Package
- \* Corporate Sales



Application deadline is November 16, 2018. We would like to thank all applicants for their interest.

Please forward cover letter and resume in confidence to:

Rob MacGregor General Manager Executive Professional r.macgregor@belvederegcc.com

Belvedere Golf and Country Club PO Box 3258 Sherwood Park, Alberta T8H 2T2